

CAPABILITY STATEMENT

WHO WE ARE

CourtBridge Consulting Group, doing business in Ghana as CourtBridge Consulting Limited, is an IT Solution Provider Company established by individuals whose expertise is acknowledged throughout the IT Industry. Founded in 1994, CourtBridge delivers the entire IT value chain as a service to our clients. We offer a fully managed service and an elevated experience that goes above and beyond, to meeting the business requirements of our clients.

We provide reliability, proven technology and security through managed infrastructure, platform and software responses for clients seeking enterprise grade solutions along with Management Consulting Services to serve the customer requirement.

For more than 20 years, we have provided a range of business solutions for organizations seeking to automate and integrate their complex operational processes. We have worked extensively within the United States and also in other parts of the world like Ghana, USA and Switzerland. We can boast of highly skilled & motivated professionals . . . a strong and dynamic team of employees who are dedicated to their art.

Our capability comes from being a Service Provider in partnership with the leading multinational computer corporations and with one of the most sophisticated technology teams currently available from within Ghana.

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New to CourtBridge? Or have you been following us for a while? Whatever the case, you should know what makes CourtBridge different. It defies a simple description. It's a way of thinking and working that's deeply ingrained within our organization. Allow us to elaborate.

We think big. We are seeking to transform the way you do business.

We leverage IT solutions to meet our client's business challenges and deploy our consultants in project teams or as individual contributors. We know how to appropriately combine the power of the specialist with the synergy of a team.



For the IT professional, CourtBridge Consulting Ltd offers a place to expand their careers and achieve distinction in the delivery of leading-edge solutions. We provide rich learning experiences for our consultants and only select those who strive to adapt to new technologies, tools, and delivery techniques to better serve our customers.

What sets CourtBridge apart from the competition, again?

- Our People
- Performance-Based Processes
- Integrated Solutions Teams
- Client Relationship Management
- Strategic Mix of Technology and Business

CourtBridge offers a fully managed service and an elevated experience that goes above and beyond just meeting your business requirements.

TECHNOLOGY

There are no magic bullets in best business practices. Technology on its own can rarely change the game, but it does help creative people make better decisions. CourtBridge was founded around the idea that integrating information exterior to a business and from within a business will increase the rate at which businesses can achieve their goals. We do not build the software applications and the business processes you use in your company every day; at CourtBridge we make these business productivity tools better. We measure success in terms of breakthrough first-in-class solutions. Our practice is borne out of hard work and dedication to helping you meet your goals, period!

We are a Premiere IBM Business Partner . We are also in partnership with SAP, Oracle, VM Ware and EMC and we support their offerings across industries especially in the following areas:

SOLUTIONS DEVELOPMENT

- Systems Engineering & Integration
- Requirements Analysis



- Systems Architecture (SOA)
- Systems and Application Test and Evaluation
- Transition Planning & Execution
- Data Migration and Administration
- Network Analysis and Engineering
- Project Planning
- Configuration Management
- Information Technology Audit

ENTERPRISE MOBILITY MANAGEMENT CAPABILITY

Mobile smart devices and applications have become an increasingly ubiquitous part of our everyday life. Mobile applications have fundamentally changed in how we communicate, collaborate, socialize and buy goods and services. Smart devices and mobile applications also have transformed the way enterprises and businesses interact with their customers and optimize their internal processes and workforce.

As a part of strategy for the “Smartphone Era” , CourtBridge has joined forces with our principal partners and vendors to develop a complete portfolio of software and services that deliver enterprise-ready mobility for clients from IT systems all the way through to mobile devices. This builds on our deep understanding of the evolving IT needs over the last several decades. It is our firm belief that the mobile enterprise product portfolio we support is uniquely positioned to accelerate the delivery of advanced mobile applications and solutions for traditional and emerging devices.

With the combination of our existing capabilities and support of our Vendor community and business partners, we believe we can deliver the most comprehensive end-to-end mobile solutions for the enterprise in our marketplace we also well-positioned to enable clients to build, connect, manage, secure, extend and transform their business with mobile.

BUSINESS INTELLIGENCE

The biggest challenge enterprises worldwide are facing is probably their ability to harness the data that is being generated by their connected stakeholders be it applications, customers, employees or partners.

The ability to accurately access, collect and analyze internal and external data can drive the organizations growth and failure to do so may result in unrecoverable losses. Many enterprises lose the competitive edge due to their inability to gain insights by analyzing the organizations data effectively.



CourtBridge offers a comprehensive set of Business Intelligence services to help customers harness structured and unstructured data to improve decision making, financial management, regulatory compliance and customer service.

CourtBridge brings together a deep understanding of business and technology dimensions of an organization to provide information strategy, data warehousing, data mining and analytics services. This helps the organizations to optimize business performance, transform data into insights and thereby drive growths.

Why Business Intelligence Services?

Organizations need gain timely in-depth insights to structured and unstructured data in real time so that they can efficiently access, analyze and interpret information and adapt their business processes accordingly to remain competitive. Often enterprises have data housed in multitude of platforms, applications and databases that are scattered across business lines, business functions and geographies.

CourtBridge can help organizations to gain intuitive insights into their data by consolidating their data management system into a single silo and applying IBM analytic solutions. Our solutions unify multiple data stored into a single, safe, easily accessible data store, so that organizations can measure, analyze and use the data proactively.

CourtBridge's Business Intelligence Services include:

- Analytics Services
- Custom Data Warehousing Services
- Enterprise Metrics measurement
- Event Monitoring

BUSINESS PROCESS MANAGEMENT

Often enterprises are troubled by lack of expertise and skills to make changes in their IT infrastructure and have to depend on third party skilled resources. This often causes delays, unplanned costs and single point failures.

CourtBridge as part of its delivery services, provides its customers training so that the customers IT team can maintain the implemented solutions and make minor modifications without relying on consultants or the vendor.



Apart from that CourtBridge provides focused training programs to supplement the organizations IT teams to take over the maintenance and upgrade efforts.

Our professional training will allow you to:

- Takeover the maintenance, perform new developments & to have your team handle on premise support
- Ensure that your team is up-to-date on the latest additions and certifications
- Keep maintenance costs low with trained in house support and mitigate delays
- Minimize downtime considerably

BUSINESS INTELLIGENCE

CourtBridge provides the Integration and automation, middleware consolidation and transformation, middleware security management, performance and capacity management and support services.

We also provide middleware strategic design and optimization services to streamline your existing middleware set up. Our outstanding performances give testimony to our expertise, domain knowledge and delivery models.

Why should you implement Middleware solutions

Enhanced application performance

- Actively monitor and identify incidents and take remedial action to ensure application availability, in compliance with industry performance standards
- Promote transparency of Middleware operations with our robust governance model and reporting metrics

Increased operational efficiency

- Reduce manual dependencies by automating operational activities to increase organizational efficiency
- Eliminate internal redundancies and streamline Middleware management with our Performance Management services delivered from a centralized location



Digitized Middleware landscape

- Leverage new technologies and drive IT transformation to further your organization's digitization initiatives
- Accelerate your adoption of Big Data with our comprehensive framework addressing processes, methods, guidelines, best practices, tools and utilities

Reduced overheads

- Consolidate your Middleware infrastructure to reduce Total Cost of Ownership (TCO)
- Realize the power of the cloud - transition from a conventional Data Center to a hosted model

SECURITY

Paramount to any good IT system, is the ability to layer and tailor comprehensive security across the organization. This security should cover ability to secure assets, provision and manage identities, and make sure that information is accessible to authorized users wherever and however it is needed, and that organization have the ability to apply governance strategy to achieve their goals and be in compliance with regulations. Our security capability at its core is data security, identity and access management, governance and compliance, cyber fraud prevention and detection. We build solutions around the leading tools in the industry from IBM and EMC RSA and Open Source. This best of breed approach includes complementary security intelligence platform components which help organizations to reduce risk and cost associated with protecting sensitive data. This strategy also addresses needs across the whole security incident timeline—before, during and after a breach has occurred.

SUPPORT

CourtBridge is the only company you need to take care of your IT resources. We provide easy to access technical support in person, by phone, and by email. We maintain your computers, servers, and network infrastructure. Your organization will no longer find yourself constantly dealing with computer viruses, email problems, backups, and other technology issues. You offload the responsibility for your IT resources to us so you can focus on growing your business without being hindered by technology problems.

For organizations needing a full-time IT presence, engage CourtBridge technical services to outsource, augment, or manage your IT department. With CourtBridge as your IT department, you'll have a full-time on-



site IT presence without the hassles that are usually associated with an on-staff employee. When a CourtBridge technician is assigned to your organization, you no longer have to be concerned with sick days, vacations, and finding alternative support. These technicians work hand-in-hand with our consulting staff to ensure you are never without the IT presence you need.

TRAINING

We are a leading provider of IT Services, Training and Support. We assess your specific needs using our collaborative approach, and develop custom training strategies based on our knowledge and technical expertise of industry systems and processes.

Among our offerings include Ethical Hacking, Secure Coding, Security Intelligence that addresses needs across the whole security incident timeline, OS training, IBM WebSphere and other IBM Solution training, Oracle DB and OmniFlow training, Cold Fusion and SMART Apps, EMC RSA training, Enterprise Architecture training which leads to TOGAF® Certification, IT Architecture Modeling Using ArchiMate 2.1 and Enterprise Architecture Center of Excellence (EACOE) workshops, to mention a few.

TESTING AS A SERVICE

Our Independent Testing Services portfolio constitutes an optimal mix of traditional and test automation tools and approaches to test software, applications and infrastructure for our clients across industry verticals.

Enterprises today are trying to discover innovative ways to curtail their software testing cost. At the same time, they desire for more efficient test strategies to enhance customer satisfaction, minimize business risk and meet industry standards and compliance guidelines. With the internet facility and software testing experience and investment in emerging technologies CourtBridge helps enterprises adopt a holistic approach towards fixing the core issues in their software products, applications and systems. We add value at each phase of IT system development and management leading to enhancing application quality, reducing time to market and lowering total cost of ownership.

INFORMATION TECHNOLOGY AUDIT

Our IT audit engagements seek to help management obtain a high level of assurance that information technology deployed across their organization or within their unit or department is aligned with the goals and objectives of the organization. We work to identify weaknesses in technology acquisition, implementation and operation by performing activities including:



- General IT controls audits
- System development and applications audits
- Technology infrastructure, application systems, and security audits
- Proactive consulting
- Risk assessments
- Informal awareness training and user education

The audit process is illustrated below:

REFERENCES

Detailed reference(s) will be available upon request but a few are:

- Ecobank, Accra
- Ghana Stock Exchange
- VRA, Ghana
- Coca-Cola Equatorial Africa Limited, Ghana
- West Africa Monetary Fund, Accra
- Multi-Choice, Ghana
- First Atlantic Merchant Bank, Accra
- Ministry of Food and Agriculture, Accra
- Plan Ghana, Accra
- Ghana Statistical Services
- Ghana Standards Authority
- IBM, Somers, NY
- UNDP, NY
- Travelers Insurance, Hartford, CT
- Fleet Bank, Johnston, MA
- The Hartford Insurance, Simsbury, CT
- LL Bean, Freeport, ME
- Pratt & Whitney Aerospace Engineering, East Hartford, CT
- QVC, West Chester, PA
- Interface Americas, Newnan, GA
- Bellco Health, N. Amityville, NY
- United HealthCare Group, Hartford, CT.
- Reconda International Corporation, Greenwich, CT
- Executive Risk, Simsbury, CT
- NowPlastics, Springfield, MA
- RCN, Princeton, NJ
- NorthEast Utilities, East Berlin, CT
- Phaeizer Pharmaceuticals, Groton, CT
- Fleet Bank, Johnston, RI
- Praxair, Danbury, CT.



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- The Phoenix Insurance, Enfield, CT
- Travelers Insurance, Hartford, CT

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